Electronic Acknowledgement Receipt				
EFS ID:	4861686			
Application Number:	10630959			
International Application Number:				
Confirmation Number:	1793			
Title of Invention:	Systems and methods for generating and distributing executable procedures for technical desk-side support			
First Named Inventor/Applicant Name:	Lawrence Bergman			
Customer Number:	46069			
Filer:	Frank Chau			
Filer Authorized By:				
Attorney Docket Number:	YOR920030056US1(8728-607)			
Receipt Date:	26-FEB-2009			
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Time Stamp:	10:54:20			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1 Supplemental Appeal Brief	YOR 920030056US1- amended_appeal brief.pdf	112060	no	2	
		a7b62656abda8b3effb32335a5466f4262ae 3a1c			

Warnings:

Information:

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.